



## PRODUCT COMPONENT

DEFINITION			
<i>Name</i>	Link2Gov		
<i>Description</i>	Link2Gov is an online service capable of accepting electronic payment for transactions on behalf of Missouri state government entities. Payment solutions for income taxes, property taxes, utility payments, vehicle registration, traffic citations, child support, permits, business taxes, corporate filings and other transactions are possible. Payment methods can be invoked by either interface type: Simple Object Access Protocol (SOAP) or HTTPS with Name/Value Pairs (CGI).		
<i>Rationale</i>	Link2Gov has the current contract with Missouri to create and implement its electronic payment processing system. This company has experience with payment solutions operational in numerous states.		
<i>Benefits</i>	<ul style="list-style-type: none"> <li>• Provide alternative methods of interfacing with their electronic payment system;</li> <li>• Incorporate real-time transaction reporting; and</li> <li>• Offer a point-of-sale solution.</li> </ul>		
ASSOCIATED ARCHITECTURE LEVELS			
<i>Specify the Domain Name</i>	Interface		
<i>Specify the Discipline Name</i>	Access		
<i>Specify the name of the associated Technology Area</i>	Electronic Transactions		
KEYWORDS			
<i>List Keywords</i>	Electronic transactions, charge card, credit card, electronic, transactions, payment, receipt, invoice, and statement.		
VENDOR INFORMATION			
<i>Vendor Name</i>	Link2Gov	<i>Website</i>	<a href="http://www.Link2Gov.com/">http://www.Link2Gov.com/</a>
<i>Contact Information</i>			
POTENTIAL COMPLIANCE SOURCES			
<i>Name</i>	<b>Uniform Electronic Transactions Act</b> (RSMo 432.200-432.295)	<i>Website</i>	<a href="http://www.moga.mo.gov/statutes/chap432.htm">http://www.moga.mo.gov/statutes/chap432.h tm</a>
<i>Contact Information</i>			
<i>Name</i>	RSMo 191.863	<i>Website</i>	<a href="http://www.moga.mo.gov/statutes/chap191.htm">http://www.moga.mo.gov/statutes/chap191.h tm</a>
<i>Contact Information</i>			
COMPONENT REVIEW			
<i>List Desirable aspects</i>	Is currently being used by Department of Natural Resources.		

List Undesirable aspects	<p>Link2Gov did not initially conform to 508 accessibility standards and has been revising their system in order to fulfill contract obligations. Their need to meet these legal requirements and reconfigure for accessibility has slowed the rollout of Missouri's electronic payment system.</p> <p><u>From the CIO Office</u></p> <ul style="list-style-type: none"> <li>• Link2Gov is slow to respond and is sometimes non-responsive</li> <li>• There is a 3 month wait to start a new application of implement a change</li> <li>• Most of the problems have been on internet applications</li> <li>• Link2Gov failed to inform OA/Div of Purchasing and OA/ITSD that their offices would be closed on December 30 2005 even after they were told OA/ITSD staff would be loading and testing their new application on that day.</li> <li>• Inconsistency in charges for Web application development</li> </ul>		
	Operating System		Platform
ASSOCIATED COMPLIANCE COMPONENTS			
Product			
List the Product-specific Compliance Component Names			
Configuration Links			
List the Configuration-specific Compliance Component Names			
COMPONENT CLASSIFICATION			
Provide the Classification	<input type="checkbox"/> Emerging <input checked="" type="checkbox"/> Current <input type="checkbox"/> Twilight <input type="checkbox"/> Sunset		
Sunset Date			
COMPONENT SUB-CLASSIFICATION			
Sub-Classification	Date	Additional Sub-Classification Information	
<input type="checkbox"/> Technology Watch			
<input type="checkbox"/> Variance			
<input type="checkbox"/> Conditional Use			
RATIONALE FOR COMPONENT CLASSIFICATION			
Document the Rationale for Component Classification			
MIGRATION STRATEGY			
Document the Migration Strategy			
IMPACT POSITION STATEMENT			
Document the Position Statement on Impact			

AGENCIES			
List the Agencies Currently Utilizing this Product			
CURRENT STATUS			
Provide the Current Status	<input type="checkbox"/> In Development	<input type="checkbox"/> Under Review	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Rejected
AUDIT TRAIL			
Creation Date	12-12-05	Date Approved / Rejected	1/10/06
Reason for Rejection			
Last Date Reviewed		Last Date Updated	
Reason for Update			